



• C H I C A G O •

TITLE: Server & Cocktail
DEPARTMENT: Front of House
REPORTING TO: General Manager
POSITION TYPE: Part-Time
FLSA STATUS: Nonexempt
VENUE: Chicago HQ

Role Overview:

Our servers are responsible for exceeding guest expectations by providing efficient, friendly, guest service. Our goal is to serve great food with a focus on hospitality that provides a warm and welcoming atmosphere. As a server your function is not only to satisfy your guest's requests, but instead be proactive in anticipating your guest's needs and preferences before they have to ask. Our staff is expected to be proficient in all aspects of food and beverage program which in turn will allow them to make appropriate recommendations and create a unique experience that exceeds each guest's expectations. At all times servers are expected to make our guests feel welcome, important and relaxed. Teamwork (mutual understanding, respect and cooperation), enthusiasm, high energy level and an ability to multi task are necessary for success in this position.

The ultimate goal of all staff is that each and every contact we have with our guests we deliver exceptional service, creating an experience which makes them want to return; you should be positive, loyal and a proud ambassador of the AceBounce brand.

Core Non-Negotiable Skills and Experience:

- ***AceBounce Personality*** - Funny, Playful, Exciting, Genuine
- Must be confident, self-motivated and demonstrate a passionate commitment to the business.
- Must be friendly, professional, honest, reliable and trustworthy.
- Ability to speak and properly articulate the English language.
- Previous experience in a semi-formal restaurant environment.
- Be of legal age according to state or city regulations to serve alcohol
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Essential Job Functions

- Responsible alcohol service with current certification in Basset.
- Current Illinois ServSafe certification
- Meet personal schedule requirements punctually

Work Environment and Physical Requirements

- Be able to work a variety of hours, days and shifts, including weekends and increased work schedules.
- Be multitask oriented
- Excellent communication skills